

Dear Customer,

It is possible that you won't be able to register your OEM-Product Key online.  
This may have one of the following reasons:

- Please restart your Computer! It is possible that your system will be activated after the reboot.
- You're not using the Image supplied by us. (<http://lizenzking.de/download-instructions/>)
- You're not using a fresh install of Windows. Please re-install Windows from scratch.
- You're trying to upgrade your system. This is not possible with an OEM-Product Key
- The Microsoft Activation-Servers are having problems. Please try again later.
- There is an issue with the Activation itself. This might occur, if the OEM-Product Key was already shipped with a new Computer.

If you can't activate your Product online, please use the option to activate it by Phone. To start the process follow this short guide:

Press: [Windows Key] + [R]  
Type: slui 4

Please choose your language in the next window. In the dialogue appearing after that you will see your Installation-ID.

If you're experiencing problems with the Phone-activation please send us a screenshot of your Installation-ID.

Error Code: 0xx004f050 :

There appears to be a problem with the activation. Here is a short guide that should help you:  
<http://www.fixerrs.com/2015/09/activation-error-0xc004f050-windows-10.html>

If you're switching from Windows 10 Home to Pro please follow this guide:  
<https://support.microsoft.com/en-us/help/12384/windows-10-upgrading-home-to-pro>

Regards,  
your Lizenzking Team